Patient Visitation Rights
FirstHealth of the Carolinas strives to create a patient-centered setting and promote healing. An important part of the healing process is patient visitation. FirstHealth ensures that all visitors will enjoy full and equal visitation rights. These rights are given based on the patient’s approval. FirstHealth does not limit or deny visitation based on race, color, national origin, religion, sex, gender identity, sexual orientation or disability.

FirstHealth respects and supports each patient’s right to have an approved patient designee/support person. One support person is allowed while being cared for in any FirstHealth hospital. Every effort will be made to accommodate a patient’s support person. This is done in hopes of providing support and comfort to the patient. Please be aware that the patient or support person designated by the patient has the right to allow or deny visitation.

FirstHealth reserves the right to limit visitation during flu season or episodes of community illness.

General Visitation
1. Visitation is encouraged Monday-Friday between 7 a.m. and 8:30 p.m. and Saturday and Sunday between 8 a.m. and 8:30 p.m.
2. Two (2) visitors per patient (includes the adult designated support person) may visit or be allowed to enter the facility. In special circumstances, caregivers may approve additional visitors.
3. Patient care staff will allow one (1) adult designated support person to stay with a patient overnight.
4. Visitation by children under twelve (12) years of age is not allowed, except when approved by caregivers in special circumstances.
5. Clergy are permitted to visit any patient admitted to the hospital who requests or consents to be visited by a clergy member.
6. Visitors who are ill or have had a fever within the previous 24 hours must not visit until they have been symptom-free for 24 hours.
7. People with a contagious illness or disease should not visit patients.
8. Visitors must wash/disinfect their hands before and after their visit.
9. Visitors are required to wear a mask.

Wireless Internet Access
FirstHealth provides free WiFi. Any device with a wireless network card should recognize our “fhcguest” network.

FirstHealth MyChart – Online Medical Record
FirstHealth patients can communicate safely and securely with their health care providers, pay bills online, review their health history and schedule appointments. If you haven’t already, simply give your email address to our registration staff or visit www.firsthealthmychart.org to set up your user name and password on FirstHealth MyChart.

Dining Options
The hospital cafeteria and the Bistro at Reid Heart Center are available to serve family, friends and employees. Hours of operation are:

- **Moore Regional Hospital**
  - The Cafeteria is open seven days a week.
  - 6 a.m. - 8 p.m.
  - Late Night Hours: 11:30 p.m. - 1:30 a.m.
- **The Bistro at Reid Heart Center**
  - Monday – Friday: 7:30 a.m. – 4 p.m.

Gift Shop
The Gift Shop at Moore Regional Hospital is located across from the visitor elevators (blue elevators) on the first floor and is open Monday through Friday from 11 a.m. – 6 p.m. To place an order, call (910) 715-1053.

FirstHealth Outpatient Pharmacy
FirstHealth Outpatient Pharmacy provides prescription services to discharged patients and FirstHealth employees. The prescription service is available to patients who are discharged from an inpatient hospital stay, a FirstHealth outpatient clinic, the emergency department or other outpatient service. FirstHealth Outpatient Pharmacy provides routine prescription services and limited over-the-counter medication sales.

Located at the Cancer Center Entrance on lobby level and is open Monday - Friday: 9 a.m. - 7 p.m. and Saturday from 9 a.m. - 2 p.m.

For more information, call (910) 715-4250.
Directions

Traveling south from U.S. 1 / U.S. 15-501:
• Take U.S. 1 South / U.S. 15-501 South to Highway 2.
• Take Highway 2 to traffic circle.
• Take the second exit off the traffic circle onto N.C. 211 West to Moore Regional Hospital.
• At the second stoplight, take a right onto Memorial Drive.
  (Follow signs for Visitor Entrance.)
• The Visitor Entrance is the second right.
• Parking is available in the Green parking lot.

Traveling north from U.S. 15-501:
• Take U.S. 15-501 to traffic circle.
• Take the third exit off the traffic circle to N.C. 211 West to Moore Regional Hospital.
• At the second stoplight, take a right onto Memorial Drive.
  (Follow signs for Visitor Entrance.)
• The Visitor Entrance is the second right.
• Parking is available in the Green parking lot.

Traveling south from U.S. 1:
• Take U.S. 1 South to traffic circle.
• Take the third exit off the traffic circle to N.C. 211 West to Moore Regional Hospital.
• At the second stoplight, take a right onto Memorial Drive.
  (Follow signs for Visitor Entrance.)
• The Visitor Entrance is the second right.
• Parking is available in the Green parking lot.

Traveling north from U.S. 1:
• Take U.S. 1 North to U.S. 15-501 North.
• Take U.S. 15-501 North to traffic circle.
• Take the third exit off the traffic circle to N.C. 211 West to Moore Regional Hospital.
• At the second stoplight, take a right onto Memorial Drive.
  (Follow signs for Visitor Entrance.)
• The Visitor Entrance is the second right.
• Parking is available in the Green parking lot.

Traveling west from N.C. 211:
• Take N.C. 211 West to Moore Regional Hospital.
• At the second stoplight, take a right onto Memorial Drive.
  (Follow signs for Visitor Entrance.)
• The Visitor Entrance is the second right.
• Parking is available in the Green parking lot.

Traveling south from N.C. 24-27:
• Take N.C. 24-27 to U.S. 220 South.
• Take U.S. 220 South to N.C. 211 East.
• Take N.C. 211 East to Moore Regional Hospital.
• Take left at stoplight onto Memorial Drive in Pinehurst.
  (Follow signs for Visitor Entrance.)
• The Visitor Entrance is the second right.
• Parking is available in the Green parking lot.