

Primary Care Centralized Scheduling

FirstHealth offers primary care centralized scheduling for any patient without a primary care provider who presents at the Emergency Department at FirstHealth Moore Regional Hospital-Richmond.

The role of centralized scheduling is to ensure that referrals and new patients are scheduled with a primary care provider in a timely and efficient manner while helping the patient find the best match in a provider.

Patients will be interviewed for information regarding medical condition, insurance coverage and other needs. They will also get a follow-up reminder call about the new appointment with their primary care provider.

Accessing Centralized Scheduling

Monday-Friday, 8 a.m.-5 p.m.

Call (910) 417-4324 to speak with the scheduler or fax the referral form to (910) 417-4325. Weekday referrals will be completed within 24 hours of receipt.

Weekends

Fax referrals to (910) 417-4325. Weekend referrals will receive first priority on Monday mornings.

Phone: (910) 417-4324 Fax: (910) 417-4325

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Fax this form along with any notes to **(910) 417-4325**.

Patient Name:

Address:

City/State/ZIP

Primary Language

Phone

Date of Birth:

Insurance

Patient's Height

Patient's Weight

Yes No

Is Patient A Smoker?

Yes No

Does Patient Have Diabetes?

Yes No

Does patient have COPD?

Yes No

Does patient have congestive heart failure?

Yes No

Does patient have other chronic disease? If so, please list.

Current Medications

Previous Providers Patient Has Seen

Referring Physician Information

Name:

Address:

City/State/ZIP

Phone

Fax

Do you wish to be notified when an appointment has been made? Yes No

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