

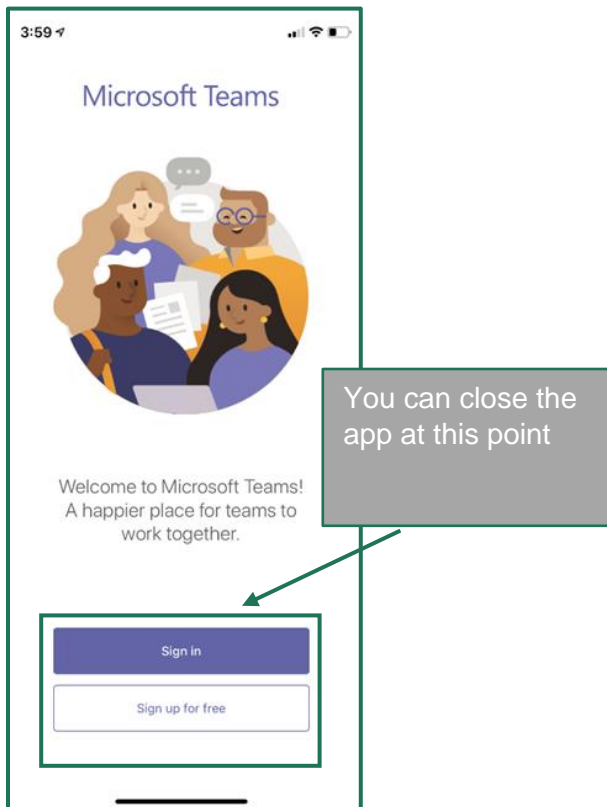
# iPhone/iPad

Preparing for your  
Tele-Medicine Video  
Appointment *via iPhone/iPad*

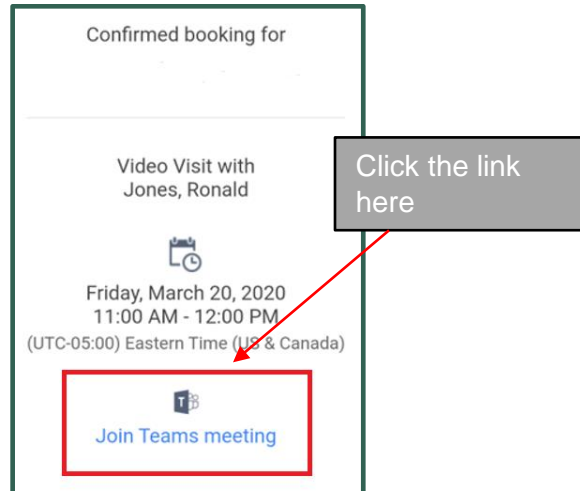
1. Go to the App Store on your phone and search for Microsoft Teams



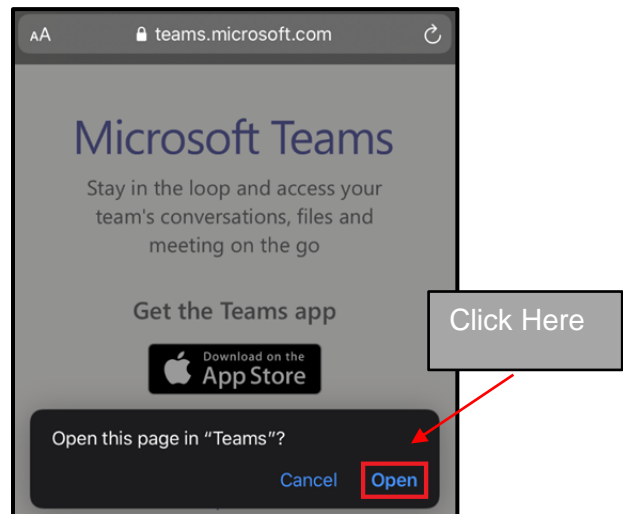
2. Download the Microsoft Teams app
3. Once Teams has downloaded you can close out of the app. **You do not need to sign in or sign up for free.**



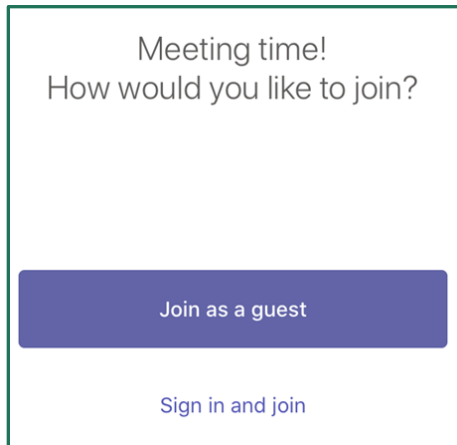
4. Before the start of your meeting, a nurse will call you. After the call find the meeting invite in your email. From that invite click on the link [Join Microsoft Teams Meeting](#).



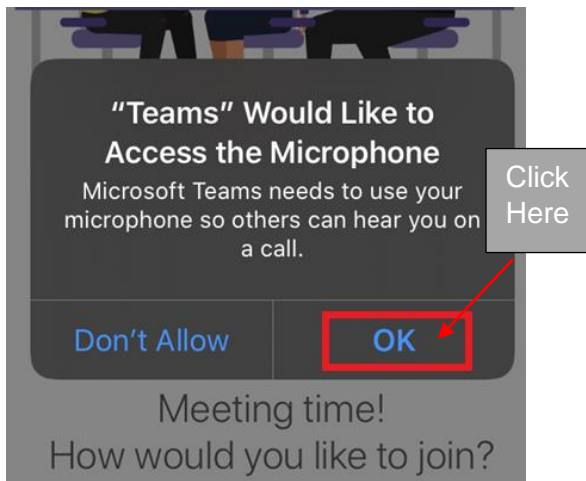
5. Upon opening the link, as shown above, you will be prompted to: **Open this page in "Teams"?** Select **Open**



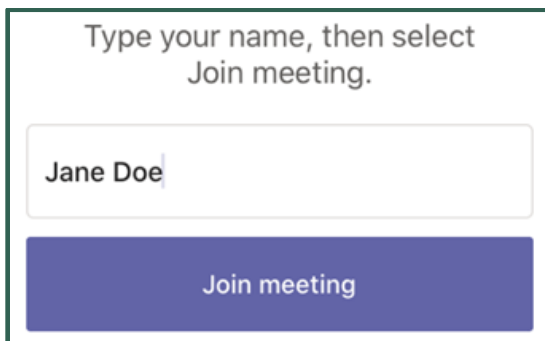
6. After selecting Open, Choose the option to **Join as a guest**. Do Not Sign in and Join.



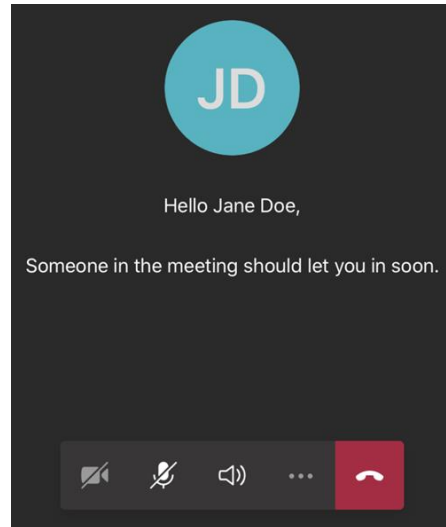
7. To allow the provider to hear you, make sure to select the **OK** option to Allow "Teams" to Access the Microphone



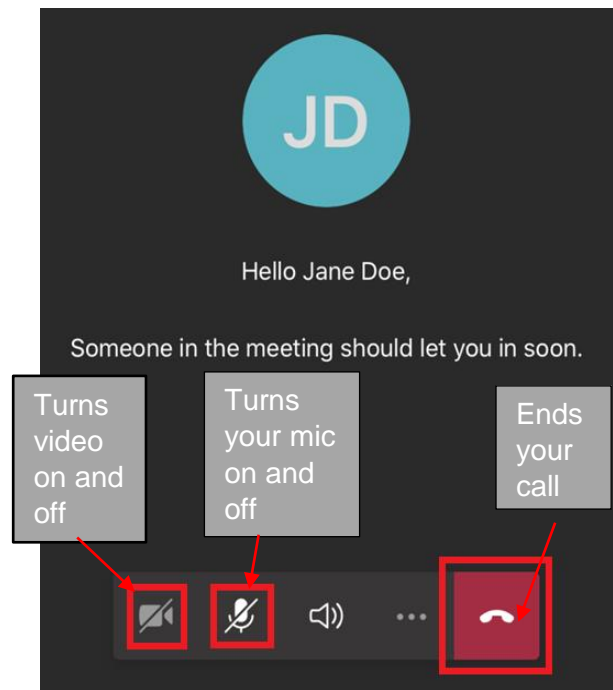
8. Enter your name and Select **Join Meeting**



9. Once you are in the meeting, please wait patiently for the doctor to enter the meeting.



10. During your meeting you can mute your audio and turn video on and off with the controls in the image below



Thank you for using our Tele-Medicine Video appointment.