FACT SHEET

FirstHealth of the Carolinas is a private, non-governmental, not-for-profit health care network serving 15 counties in the mid-Carolinas. Fifteen volunteer board members from Moore, Montgomery and Scotland counties govern FirstHealth. Additional volunteer board members from across the service area govern four entity boards of trustees and three boards of advisors.

FirstHealth of the Carolinas offers all major medical and surgical specialties and numerous subspecialties, including:

- Open-heart & Valve Surgery
- Neurosurgery
- Neonatology
- Cardiology
- Weight-loss Surgery (Bariatrics)
- Behavioral
- Orthopaedics
- Oncology
- Emergency

LEADERSHIP
Carolyn Helms, Chair, FirstHealth Board of Directors
Mickey W. Foster, CEO, FirstHealth of the Carolinas

CORE PURPOSE
To care for people.

FACILITIES

Moore Regional Hospital
Montgomery Memorial Hospital
Moore Regional Hospital-Richmond
Moore Regional Hospital-Hoke

All hospitals hold all major accreditations.

ANNUAL STATISTICS (2018)
Licensed Beds: 610
Employees: 4,945 ($329 million payroll)
Active Medical Staff: 292 (94 percent board certified)
Discharges: 28,137
ED Visits: 140,987
Patients served by EMS: 15,906
Primary Care Clinic Visits: 400,535
Neonatal Nursery: Level III

AVERAGE DAY AT MOORE REGIONAL (2018)
Bed Occupancy: 78.2%
Births: 5.6
ED Visits: 155
Inpatient Discharges: 67
Pharmacy Orders: 2,900
Surgical Procedures: 32

ORGANIZATION AT A GLANCE
- 20 Primary Care clinics
- 6 Convenient Care clinics
- 6 Fitness Centers
- 4 Charitable Foundations
- Clara McLean Hospitality House
- Hospice & Palliative Care
- Insurance Plan
- Transition Care
- Rehabilitation Services
- EMS/Medical Transport Services
- Home Care Services
- Community Health Services

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www.firsthealth.org
Working Together, First in Quality, First in Health
FACT SHEET

OUR SERVICES

- Back & Neck Pain
- Gastroenterology
- Imaging
- Nutrition Education
- General Surgery
- Clinical Trials
- Gynecology
- Infectious Diseases
- Robotic Surgery
- Diabetes Education
- Sleep Disorders
- Wound Care & Hyperbarics
- Urogynecology
- Labor & Delivery
- Neurological Services
- ENT, Head & Neck
- Pulmonary Care
- Cardiac Rehab
- Dental Care
- Telemedicine
- Maternal-fetal Medicine
- Geriatric Inpatient Medicine
- Occupational Health & Wellness

HONORS & AWARDS

- Moore Regional Hospital is accredited by the Joint Commission and boasts award-winning care. Awards, recognitions and rankings include:
  - 6th in the state and top in the nation for Major Orthopaedic Surgery based on Quantros’ CareChex® 2019 Hospital Quality Ratings Analysis (HQRA).
  - 1st in the state in Patient Picks category by Business N.C. Magazine.
  - 8th in state by U.S. News & World Report (includes Richmond and Hoke campuses).
  - Blue Cross Blue Shield of North Carolina (Blue Cross NC) Blue Distinction Center+ for Maternity Care Services, Cardiac Care Services, Knee and Hip Replacement, and Bariatrics.
  - Named one of America’s 100 Great Community Hospitals by Becker’s Hospital Review (includes Richmond and Hoke campuses).
  - Earned the 2018 Women’s Choice Award for: America’s Best Bariatrics, America’s Best Cancer Care, America’s Best Heart Care, America’s Best Obstetrics, America’s Best Orthopedics and America’s Best Stroke Center.
  - Ranked Top 100 in Nation for Medical Excellence in Major Orthopaedic Surgery by Quantros’ CareChex® 2018 Hospital Quality Ratings Analysis (HQRA).
  - Accredited as a Comprehensive Surgical Weight-loss Center by the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP).
  - Accredited by CARF International as an Adult Inpatient Rehabilitation Program and Stroke Specialty Program.
  - Certified Primary Stroke Center by The Joint Commission.
  - Wound Care & Hyperbarics designated as a Center of Distinction by Healogics.
  - Pharmacy residency program received a full accreditation from the American Society of Health-systems Pharmacists (ASHP).
  - Cancer Program is accredited by the American College of Surgeons Commission on Cancer.

- Other awards, recognitions and rankings for the system include:
  - MRH - Richmond earned the Top General Hospital designation from The Leapfrog Group.
  - MRH - Richmond earned straight “As” from the fall 2018 and spring 2019 Leapfrog Hospital Safety Grades.
  - All FirstHealth Labs received full accreditation from the CAP Laboratory Accreditation Program.
  - Hospice & Palliative Care named a 2018 Hospice Honors recipient by Deyta Analytics, a division of HEALTHCAREfirst.
  - Oncology & Clinical Trials received the Gold Seal Award from the Southeast Clinical Oncology Research Consortium (SCOR) and the National Cancer Institute (NCI).
  - Montgomery Memorial Hospital awarded a Gold Seal of Accreditation from the American College of Radiology (ACR).
  - The Clinical Pastoral Education Training Program granted full accreditation by the Commission for Pastoral & Psychotherapy Training (CAPPT).

COMMUNITY BENEFIT

- In 2018, FirstHealth provided more than $48.7 million in Community Benefit and $13.8 million in charity care for patients unable to pay for services.
- More than 4,680 employee hours were contributed toward implementation of FirstHealth Community Benefit activates in 2018.
- Community Benefit includes, but is not limited to, charity care for patients and services including dental care for underserved children; school health program in Montgomery county; a tobacco-use prevention and cessation program; medication assistance program; and a language interpreter program.
- 977 volunteers contributed 104,667 hours during 2018 to provide assistance at all hospitals and entities.